

# CHILDREN & YOUNG PEOPLE TOLD US...

At my school all the staff will listen to me properly...I feel truly safe and protected

Some staff are lovely and caring whereas others are less so

When someone CLEARLY needs help, why is it taking longer than 2 weeks to get support?

When I am upset and anxious I kept it bottled up inside of me because I didn't know who could help me

Often it just feels like they're trying to disprove what you're saying, rather than listening to you

At my school the door is always open for anyone to walk into and talk

I do feel listened to but sometimes not necessarily believed all of the time

The people at youth club are very supportive and always there to talk

CHILDREN & YOUNG PEOPLE NEED

# YOU...

- ✓ To let them know you care about them and are there for them
- ✓ To really listen to what they tell you
- ✓ To believe in what they are saying to you so that they feel trusted
- ✓ To make sure they know where to go for help
- ✓ To look out for them and support them
- ✓ To challenge delays in receiving a service and escalate to a more senior level if necessary

Key Messages from the Be Supported Survey 2019!

This is what children and young people said to us!



## OXFORDSHIRE CHILDREN'S TRUST BOARD