

2022 'Be Supported' questionnaire for children and young people in Oxfordshire - please tell us how supported you feel by the services you use?

We would like your views about the services you use.

Services include: schools/colleges, youth clubs, social workers, job clubs, health services etc. - but could be any services that provide help and support, or affect your life in some way.

You may have answered this questionnaire in 2019 and/or 2020 and/or 2021, and we would again like to see how supported children and young people feel now.

Please complete this 2022 questionnaire, even if you completed it in previous years.

'Be Supported' is one of the 4 focus areas of the Oxfordshire Children and Young People's Plan 2018 - 2023, which is sponsored by [The Children's Trust Board](#) and has been developed through discussion with partners including asking children and young people what is important to them.

You can view the Plan or summary Poster version online – ask your worker if you need help with this: www.oxfordshire.gov.uk/ChildrensPlan

**This questionnaire will take 5 - 10 minutes to complete, and needs
to be returned to us by the Sunday 24 April 2022 deadline**

You can also fill out the questionnaire online (until 24 April 2022) at:
letstalk.oxfordshire.gov.uk/Be-Supported-2022

Your views and opinions matter - please take the time to respond.

All responses are anonymous and information will not be used for any other purpose.

Please DO NOT complete this questionnaire if you are aged 19 or older, unless you have additional needs (and are aged 19 - 25).

When finished, please put in an envelope and give to your worker to return to us, or you can send it to us for free using the following Freepost address (you do not need a stamp!):

Please write this, exactly as shown, in one line in the middle of the envelope:

Freepost OXFORDSHIRE COUNTY COUNCIL

Please also write 'CYP Plan - Engagement Team' on the top left corner of the envelope, so we can easily identify what is inside.

Completed questionnaires can also be scanned, and sent as an attachment, to this e-mail address: consultations@oxfordshire.gov.uk

For more information about this questionnaire, please e-mail Rosie Boyes (Engagement and Consultation Officer) at: consultations@oxfordshire.gov.uk or call **07919 298 259**.

Please turn over to start the questionnaire

Questionnaire:

The [Children's Trust Board](#) brings together public, private, and voluntary representatives to help improve the lives of children and young people in Oxfordshire.
Thank you for answering our questions.

➤ **Firstly:** (you must provide an answer to this question)

Please tell us which services you have used and/or which kind of workers have supported you in the last year?

Services include: schools/colleges, youth clubs, social workers, job clubs, health services etc. - but could be any services that provide help and support, or affect your life in some way.

Q.1) How strongly do you agree with the following statements about the services you use?

(Select the most applicable option in each row. You must select an option in every row).

Services include: schools/colleges, youth clubs, social workers, job clubs, health services etc. - but could be any services that provide help and support, or affect your life in some way.

Please tick **ONE BOX ONLY** in each row:

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Neither Agree or Disagree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>
I know who to speak to when in need of support.					
I feel listened to and believed.					
I am able to access information in a way which suits me best.					
I have inspiring role models.					
When I talk to staff, I feel they are experienced and caring.					

Please tell us more about your responses in Q.1 to help us understand your experiences, and WHICH services you are commenting on, if this helps to explain your answer:

Please go to page 3

Q.2) Overall, do you feel supported enough by the services you use?

(You must provide an answer to this question)

Services include: schools/colleges, youth clubs, social workers, job clubs, health services etc. - but could be any services that provide help and support, or affect your life in some way.

Please tick ONE BOX ONLY:

- Yes
- No
- Don't Know/Not sure

Please tell us why you answered Q.2 the way you did, and WHICH services you are commenting on, if this helps to explain your answer:

Q.3) Is there anything else you want to tell us about the support you receive from the services you use?

(If so, WHICH services you are commenting on?)

Q.4) Please tell us if you feel that any of these apply to you:

(Select the most applicable option in each row. You must select an option in at least 1 row)

If you're not sure what these mean and want to find out more, there are weblinks listed below where you can get more information, as well as support.

Please tick **ONE BOX ONLY** in each row:

	<i>YES - this applies to me</i>	<i>NO - this doesn't apply to me</i>	<i>Don't know/Not sure</i>	<i>Prefer not to say</i>
I am not engaged in education				
I have social and/or emotional/physical/mental wellbeing needs				
I have experienced and/or witnessed domestic abuse				
Younger members of my family (aged 5 or younger) have received help and support from Early Years services like: doctor, midwife, health visitor, nursery, preschool				
I received early help support as soon as I (or my family) first had a problem, from services like: school, doctor, health visitor, midwife, youth worker				
I receive support for my learning, and/or wellbeing, from adults other than teacher(s) in school				

Find Out More...

We are asking Q.4 because although this questionnaire is open to all children and young people aged 8 - 18 (and up to 25 for those with additional needs), we need to make sure that we are hearing from children and young people who have experiences relating to any of the priorities of the Oxfordshire Children and Young People's Plan 2018 - 2023, which are:

- *children not engaged in education
- *social, emotional, physical and mental wellbeing
- *protect children from domestic abuse
- *0 - 5s
- *early help and special educational needs and disability (SEND) early intervention

If you need support in relation to any of these experiences, or for more information, (including contact details and helpline numbers), or for other ways to get support, you can visit these websites:

- www.oxme.info/cms/learn/go-school
- www.oxme.info/cms/health/healthy-mind
- www.oxme.info/cms/life/domestic-abuse
- www.oxme.info/learn/special-educational-needs-and-disability
- www.oxme.info/cms/life/asking-help

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➤ **Please tell us:** (you must provide an answer to this question)

Did you complete the 'Be Supported' questionnaire in 2019, 2020 and/or 2021?

Please tick ONE BOX ONLY:

- No – this is the first time I have completed the survey
- Can't remember/Not sure
- Yes – I have completed the survey before in at least one of the previous years (see below):

If you have ticked Yes above, please tick all the boxes that apply below to indicate which of the three previous years you completed the 'Be Supported' questionnaire. (If you ticked No, please leave these boxes blank.)

- I completed the 'Be Supported' questionnaire in 2019
- I completed the 'Be Supported' questionnaire in 2020
- I completed the 'Be Supported' questionnaire in 2021

➤ **Please also tell us:** (you must provide an answer to this question)

How did you hear about this survey (e.g. Facebook, Twitter, Youth Worker, School, etc.)?

About You...

Your responses are anonymous, but we would like to know a bit more about you. The reason we ask for this information is to make sure we are hearing from all young people.

Any information provided is governed by the General Data Protection Regulation 2018.

You do not have to answer the following questions if you would prefer not to.

For the following questions, please circle an answer, tick the relevant box, or tell us more:

Q.5) Please tell us the first part of your postcode if you know it (or the nearest large town to where you live, if you don't know it):

Please go to page 6

Q.6) How old are you?

Please circle your answer:

8 - 10	11 - 13	14 - 16	17 - 18	19 - 25 (and I have additional needs)
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Q.7) What gender do you identify as?

Please circle your answer:

Female	Male	Other	Don't know/ Not sure	Prefer not to say
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If you chose 'Other', please describe your gender here:

Q.8) Do you consider yourself to be:

Please circle your answer:

Heterosexual/ straight	Gay/ lesbian	Bisexual	Other	Don't know/ Not sure	Prefer not to say
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If you chose 'Other' for Q.8, please give more detail here:

Please go to page 7

Q.9) What is your ethnicity?

(To describe another ethnicity, please choose 'Any other ethnic group' and complete the text box)

Please tick ONE BOX ONLY:

- Asian or Asian British (Indian, Pakistani, Bangladeshi, or any other Asian background)
- Black or Black British (Caribbean, African, or any other Black background)
- Chinese
- Gypsy or Traveller
- Mixed (White and Black Caribbean, White and Black African, White and Asian, or any other mixed background)
- White (British, Irish, or any other white background)
- Any other ethnic group
- Don't know/Not sure
- Prefer not to say

If you chose 'Any other ethnic group' for Q.9, please describe it here:

Q.10) What is your religion?

Please tick ONE BOX ONLY:

- None
- Buddhist
- Christian (including Church of England, Catholic, Protestant, and all other Christian denominations)
- Hindu
- Jewish
- Muslim
- Sikh
- Any other religion
- Don't know/Not sure
- Prefer not to say

If you chose 'Any other religion' for Q.10, please describe it here:

Please go to page 8

Q.11) Do you have a disability, learning disability or special educational needs?

Please tick ONE BOX ONLY:

- Yes
- No
- Don't know/Not sure
- Prefer not to say

If you answered 'Yes' for Q.11, please tell us more here:

Q.12) Do you have a long-term medical condition (for example: diabetes or epilepsy)?

Please tick ONE BOX ONLY:

- Yes
- No
- Don't know/Not sure
- Prefer not to say

If you answered 'Yes' for Q.12, please describe it here:

Q.13) Are you in care, or a Care Leaver?

Please tick ONE BOX ONLY:

- Yes
- No
- Don't know/Not sure
- Prefer not to say

Please go to page 9

Thank You

Thank you for taking the time to answer these questions.

➤ Finally...

Would you be willing to be contacted again to help shape Oxfordshire County Council's services, policies or priorities?

(If yes, please complete the 'Consent' box below - otherwise just leave it blank.)

By saying yes, you are giving your consent for the Engagement Team at Oxfordshire County Council to hold your contact details.

We promise:

1. not to link your survey response to your name and contact details (unless you have asked us to).
2. to hold your information securely and not pass it onto anyone else without your permission.
3. to only use your contact details to tell you about engagement opportunities such as surveys, meetings, focus groups etc., or to personally invite you to take part.
4. You have the right to withdraw your consent at any time by writing to the Engagement and Consultation Team at: consultations@oxfordshire.gov.uk or at:

Freepost OXFORDSHIRE COUNTY COUNCIL

(If using this Freepost address, you do not need a stamp and no further address details are required, but please write 'Engagement Team' on top left corner of the envelope.)

The council has a Privacy Notice that explains more about how personal information is collected and used at www.oxfordshire.gov.uk/privacy

Consent

Yes, I consent for the Engagement and Consultation Team at Oxfordshire County Council to hold my personal details and to re-contact me for engagement purposes. I confirm that I have read the statement above describing how my data will be used and I understand how to withdraw my consent.

Please enter your name, email address (and phone number if possible) in the box below:

Thank you for your time! Your responses will remain anonymous.